



AMfurniture®
HOME, HOTELS & PROJECTS

Conditions and Warranties

1. Warranty

The AM classic furniture warranty is valid for 2 years, counting from the date of the invoice or the date of delivery, in case they are different.

2. Conditions of the warranty

Our conditions of warranty obey the National and European Legislation (see our DL nr. 84/2008 of 21thMay), and will be activated whenever the original invoice is presented.

3. Complaint Communication

In case of complaint or need of repair, the client should contact the commercial manager responsible for the sale.

4. Warranty in case of repair

After furniture repair, the warranty will be valid for 2 years, counting from the delivery date.

5. Warranty exceptions

- 5.1 Warranties do not apply to products that show signs of inappropriate usage, storage or assembly.
- 5.2 The damages caused by the exposition of the product to an environment that does not fit the recommended temperature and moisture will not be covered by this warranty.
- 5.3 The warranty does not cover cuts, scratches or damage caused by impacts or accidents.

6. Damage that is not customers responsibility nor AM Classics

- 6.1 When the delivery of the goods is made by an external transporter, the customer must always write on the transport document, indicating if the goods were or were not inspected and stating if there are any visible damages in the delivered packages. The client must sign and stamp the delivery document with the information.
- 6.2 If the customer only signs the document, he is stating that the goods are as per request and therefore, it will not be possible to apply for transportation insurance cover. The good filling of the document ensures the possibility of insurance coverage.

Instructions of use and maintenance

When you purchase AM products, you have to considerer the needs associated with the maintenance and good use of the furniture.

1. You should keep the furniture at a constant temperature varying between 18 ° C and 24 ° C. During winter or if the weather is cold, the relative humidity should vary between 45%-60%.
2. Avoid direct contact of the furniture / fabrics/ leathers with the sun or heat sources. The solar/ thermal exposure can change the tone, cause wood color change or deterioration of its components.
3. You should protect surfaces from direct contact with liquids and hot/cold/heavy objects. The use of any of these items should be followed with some protection (towels, table coasters, etc).
4. We advise a weekly cleaning with an absorbent, soft and dry pad. The use of abrasive and corrosive products will damage the furniture.
5. Please avoid contact with rubber or objects that release resinous substances, for they may mark, damage and possibly remove the furniture's finishing.